

# EXCEL DATA ANALYST

## Excel Data Analyst

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### SUMMARY

Experienced Excel Data Analyst with 6 years of expertise in data analysis, reporting, and visualization. Proficient in advanced Excel functions, data cleansing, and modeling. Strong track record of extracting actionable insights and creating interactive dashboards. Detail-oriented and analytical thinker, committed to delivering accurate data analysis. Effective collaborator and problem solver.

### EXPERIENCE

#### Business Analyst 2018 - 2022

**Netflix** Hatton Cross, UK

- Analyzed viewership data for a user base of 200 million subscribers, identifying patterns and trends to optimize content recommendations and drive user engagement. Resulted in a 15% increase in average watch time and a 10% decrease in customer churn rate.
- Conducted extensive market research and competitor analysis to identify new opportunities and develop data-driven strategies. Led to the successful launch of two new original series, achieving a combined viewership of 50 million in the first month.
- Implemented a data-driven approach to measure and improve customer satisfaction, resulting in a 20% increase in Net Promoter Score (NPS).
- Developed forecasting models to predict subscriber growth and revenue projections, enabling accurate resource planning and contributing to a 25% increase in subscription revenue.
- Utilized SQL and data visualization tools to create interactive dashboards and reports, providing stakeholders with real-time insights into content performance and audience demographics.
- Led pricing analysis projects to optimize subscription plans and pricing tiers, resulting in a 10% increase in average revenue per user (ARPU).

#### Business Data Analyst 2016 - 2018

**Shopify** London, UK

- Analyzed data to identify trends and opportunities to improve business performance
  - Developed reports and dashboards to communicate findings to stakeholders
  - Collaborated with product and engineering teams to improve products and services
- Accomplishments**
- Identified a trend of increasing customer engagement with Shopify's platform, leading to a 15% increase in active merchants.
  - Developed a dashboard that helped identify areas for improvement in the platform's search functionality, leading to a 20% increase in search accuracy.
  - Collaborated with the engineering team to implement a new feature that improved the platform's security, leading to a 95% reduction in security incidents.

### EDUCATION

#### Bachelor of Science in Statistics 2013 - 2017

**University of Bristol**

### STRENGTHS

#### 🚩 Data Analysis

Strong numerical and analytical abilities, experienced in manipulating and digesting high volumes of data.

#### 🔄 Multi-tasking

Skilled at juggling multiple assignments in a calm manner, able to act as a gatekeeper ensuring business processes are adhered to.

### SKILLS

Advanced Excel · PowerBI ·

Data analysis · Business analysis ·

KPI dashboard development ·

Value-added dashboard creation